

7333 Corporate Blvd.
Mentor, Ohio 44060
United States
800.321.7044
440.951.5356

info@malish.com

Fax: 440.951.0293

www.malish.com

## **The Malish Corporation Return Policy:**

- No returns will be accepted without a "Return Merchandise Authorization" number (RMA) issued by The Malish Corporation Customer Service department. An RMA number may be obtained by calling 800-321-7044 and selecting option #2.
- Merchandise returned without authorization will be refused and returned to the customer, freight collect.
- All Items must be returned within 60 days. All returned items must include the RMA number and the RMA number must appear on the outside of each package.
- Returned goods must be in original standard packaging, unused, and in sellable condition.
- All merchandise must be returned freight pre-paid and is subject to a minimum 20% restocking charge.
- ➤ The following items are **Non-Returnable**:
  - Items with Lugs, custom cut center holes, drilled mounting holes, custom imprinted or labeled
  - Special ordered items
  - Discontinued items
- > For any "Short Shipped" orders, customer must sign for items as "Short" upon delivery.
- For any "Damaged" shipments, customer must sign for items as "Damaged" upon delivery.